



## **Meter Change Outs and Lead Service Line Inspections**

The EPA is requiring a Lead Service Line Inventory stating Warren Water District is to inspect all service lines by October 16<sup>th</sup> 2024. In conjunction with the federally mandated inventory, Warren Water will continue our meter change out program in your area. Information on the Lead Service Line Inventory and why we are required to have an inventory can be found at ([epa.gov/ground-water-and-drinking-water/revised-lead-and-copper-rule](https://www.epa.gov/ground-water-and-drinking-water/revised-lead-and-copper-rule)).

We will start the change outs and inspections in St. Charles immediately and try to be done by late summer of 2024.

Please call into the office (515-962-1200) and schedule an appointment. Office hours are 8AM-4PM Change outs can be scheduled between the hours of 8AM and 3PM Monday through Friday. Other scheduled times can be arranged if needed.

Once the appointment is set, we will have two technicians working on the change out and inspection. Our procedure will be to change the meter and also run a new communication wire from the meter to the outside cellular unit, we will also be inspecting the service line material in the process. Running the wire may entail creating a new hole from the inside of your home to the outside cellular unit. This hole will be minimal and sealed up when we are finished. Our technicians will be wearing body cameras to record the extent of their work.

We ask that someone over the age of 18 be on site for the entire time the techs are working, which should be around an hour.

There are some items we ask of the homeowner or someone capable, to do before we arrive at the house.

1. Please verify the location of the water meter and ensure there is a clear area too, and around the meter for the service techs to work.
2. Please verify the shut off valve in the house, before the meter, is in good working condition. This may be done by closing and opening the valve a couple times and confirming flow to the house is off by opening a faucet. If you believe the valve to be nonfunctional, please have this repaired before setting an appointment. A working valve is needed for us to do our work.

Since the system is newer we don't anticipate finding any lead service lines. If your property does have a lead service line you will be contacted about further steps that can be taken to reduce the risk of lead in your water.